#### **Veterans Newsletter**

Broome County Executive Office PO Box 1766 Binghamton, NY 13902

# HELPFUL CONTACT INFORMATION

# **Broome County Veterans Service Agency**

To provide assistance in determining eligibility and applying for VA benefits.

Broome County Office Building 60 Hawley St., 4th Floor PO Box 1766 Binghamton, NY 13902 Monday-Friday 8:00am-5:00pm (Please make appointment) 607-778-2147

# **Binghamton Veterans Center**

Providing counseling to combat veterans.
53 Chenango St. Binghamton, NY 13901
Monday – Friday 9:00am-5:30pm & by appointment
607-722-2393

# **VA Community Based Outpatient Clinic Binghamton**

Provides Primary Care. Can refer to additional services and provide transportation to Syracuse VA Hospital.

Garvin Building 425 Robinson St.

Binghamton, NY 13901 Monday – Friday 8:00am-4:30pm 607-772-9100

# **Veterans Crisis Hotline**

Confidential help for Veterans and their families. 1-800-273-8255 (press 1) www.veteranscrisisline.net Text 838255

# **Military Order of the Purple Heart**

Provides information and assist in processing benefit claims.

(Purple Heart Award not necessary for services.) VA Outpatient Clinic 425 Robinson St. Binghamton, NY 13904 607-772-3087

### **NYS Division of Veterans Affairs**

To provide assistance in determining eligibility and applying for VA benefits.

Broome County Office Building
60 Hawley St., 4th Floor
PO Box 1766 Binghamton, NY 13902
Mon., Wed. & Fri. 8:30am – 4:30pm
(Appointments (607) 724-1299)
Veterans Home Oxford
Tues. & Thurs. (607) 843-3299



# Welcome from the County Executive

On behalf of the residents of Broome County, I'd like to present the fall 2015 edition of your Veterans Newsletter.

I've often told you that Veterans hold a special place in my heart. We do a great deal in our community to make sure you are not forgotten.

In this edition, we will tell you about upcoming events including the Veterans Day Parade and the Returning Warrior 10 miler run.

Plus you'll see how Broome County honors it's veterans of the past and of the future.

And there's information about resources to help Veterans in our area.

I want to take a moment to thank each and every one of you for your service and your sacrifice, past and present.

God bless you and your families and God Bless America.

Broome County Executive

DebbiePreston

# **County Legislature Honors Veterans Of Distinction**

On May 21, 2015, Chairman Jerry Marinich and the Broome County Legislature held its 5<sup>th</sup> Annual Veterans of Distinction ceremony. The ceremony honors local Veterans and celebrates their service, both as members of the Armed Forces, and also as members of the Veterans community after their active duty. The Veterans of Distinction ceremony recognizes men and women of all branches of service and all conflicts who represent the



Thomas Smallcomb of American Legion Post 89 (left) and Legislator Kim Myers (right) present a certificate to Veteran Tim Lorson (center).

thousands of Veterans residing in Broome County. At the ceremony, Broome County Legislators presented Certificates of Appreciation to the Veterans of Distinction who were nominated through one of the local Veterans organizations such as the VFW or American Legion.



Legislators Jason Shaw (left) and Matt Pasquale (right) pose with Veteran theme artwork provided by Mrs. Simone's 2<sup>nd</sup> through 5<sup>th</sup> Grade Students at George F. Johnson Elementary School.

This year's Veterans of Distinction are:

**Ferd Laudig**, who served in the United States Army and the United States Army Reserves during the Korean War. He is also a member of American Legion Post 974. Mr. Laudig was presented with his certificate by Legislator Ronald Keibel.

**Robert Bussom**, who served for three years in the United States Naval Reserve during World War Two, where he served in the Asian–Pacific

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# **Veterans Day Parade**



"Those having it never know for sure whether they have it til the test comes."

And those having it in one test never know for sure if they will have it when the next test comes."

Napoleon Bonaparte

The brave members of the United States Armed Forces have answered the call to serve our Nation, ready to give all for their Country. On Veterans Day, we honor these extraordinary Americans for their service and sacrifice. Help us celebrate the honor of our heroes, the <u>UNITED STATES</u> <u>VETERAN!</u> The Broome County Veterans Parade Committee and the City of Binghamton are currently planning its annual Veteran's Day Parade. We are hopeful that you will join us as we celebrate our Nations freedom and those who make it possible.

On Wednesday, November 11 at 2 P.M., we will be stepping off from American Legion Post 80, 76 Main Street, Binghamton, New York. Join many of your friends, family and local leaders as they pay tribute to the memory of all those who have served and are currently serving.

"The All Wars Memorial" was dedicated to those who served and are still serving their Country. We welcome you to join family, friends and local leaders as they pay tribute to the honor of those who have served and are serving their nation. We will disband at the "All Wars Memorial" and gather for a short recognition of the veteran and their service. Earlier in the day, short ceremonies are planned at each Veterans organization. Local high school bands, antique cars and representatives of many military service organizations will be on hand to celebrate their honorable service to the Country. Won't you?

We are hoping for a strong turn out this year. If for any reason your group cannot participate and you know of another group or civic organizations who wish to honor our service members please let us know. You may also provide a copy of this letter and registration to them.

This is neither the time nor the place to protest. This is a time of coming together in spirit and support of troops both past and present.

To participate call me at (607) 765-7807. If you prefer, email sjunker@stny.rr.com. You may also send back the enclosed response to Ms. Sandra Junker, 27 Frederick Drive, Apalachin, New York, 13732.

We are looking forward to having you as part of our Veterans Day Parade.

Respectfully, Sandra J Junker Ch, Broome County Parade Committee

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#### "HOW CAN I HELP YOU?" **Homeless Veteran** Immediately call the 24-hour National Call Center for Homeless Veterans at 1-877-4AID-VET **Benefit Eligibility** Videos and easy to understand 30 VA National Call Center: 1-800-827-1000 Questions second eligibility quiz are available Benefits Handbook: on explore.va www.va.gov/opa/ A hardcopy and online handbook is Easy to understand videos about all VA programs for available benefits and and eligibility: qualifications information http://explore.va.gov/ Comprehensive benefits and Applications and detailed eligibility: eligibility information are available at https://www.ebenefits.va.gov/ ebenefits.va Benefit Information, forms, and phone All forms and applications available at: Application/Claim numbers are available online for https://www.ebenefits.va.gov/ Questions Veterans and their dependents Videos that explain how to fill out select forms: http://www.benefits.va.gov/BENEFITS/videos.asp VA National Call Center: 1-800-827-1000 Disability Disability compensation is a tax-free All forms and information available at: Compensation **Veterans Benefits Administration** benefit paid to eligible Veterans https://www.ebenefits.va.gov/ Questions Eligibility is determined by injuries/diseases from/aggravated by service Dependency & Dependents may be awarded tax-free Information available at: http://benefits.va.gov/COMPENSATION/types-Indemnity benefits for: Compensation for dependency and indemnity.asp Death during military service or Veteran's post-service related to a service-**Dependents** https://www.ebenefits.va.gov/ connected disability Death after extended period of 100 percent disability The post-9/11 GI Bill pays higher Information available at: **Education and** Post-9/11 GI Bill education tuition, housing and http://www.benefits.va.gov/gibill/ **Benefits** stipends for Veterans, service GI Bill Hotline :at 1-888-GIBILL-1 (442-4551) members or their dependents Eligibility - served at least 90 days on active duty after 9/10/2001 Insurance and Veterans are eligible for the following: All forms and information available at: TSGLI/SGLI Service-Disabled Veterans http://www.benefits.va.gov/insurance Questions Insurance Service members' Group VA Life Insurance Call Center: at 1-800-669-8477 Life Insurance Veterans' Group Life Insurance Veterans' Mortgage Life Insurance TSGLI - SGLI Traumatic Injury Protection Home Loan VA guarantees loans made by All forms and information available at: **Guaranty Program** private lenders such as banks, www.benefits.va.gov/homeloans/index.asp Questions or savings and loan associations, and Payment on a VAmortgage companies Payment Assistance: 1-877-827-3702 The VA provides Specially Adapted **Provided Home** Loan Housing (SAH) grants for severely disabled Veterans Transition TAP may include: https://www.dodtap.mil/ Transition from service briefings and Assistance Program (TAP) assistance Vocational VR&E includes: https://www.ebenefits.va.gov/ebenefits/jobs Rehabilitation and Vocational assessments, **Employment** counseling and planning for (VR&E) Information education and employment Payment for tuition, books, fees, supplies, and monthly subsistence Job-seeking skills and assistance in finding employment For information about benefits or VA services, call the VA National Call Center at



For information about benefits or VA services, call the VA National Call Center at 1-800-827-1000 Monday-Friday 8am-9pm EST\* \*Call back service may be available after hours

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### To help a Veteran in crisis, call the 24 hour Crisis Hotline at 1-800-273-8255 option 1

"HOW CAN I HELP?"			
Health Benefits or Application Questions	VA provides     Primary care     Mental health care (including Veteran-specific treatment for PTSD, TBI care, etc.)     Preventative care     A wide variety of specialty care     Inpatient and outpatient pharmacy     Geriatric care     Long term care and support	Application, program and eligibility Information available at: http://www.va.gov/health/About VHA.asp www.va.gov/healtheligibility https://www.ebenefits.va.gov/ 1-877-222-VETS (8387)	Veterar
Locating the nearest VA Medical Center	VA medical facilities can be found across the country, divided into 23 regional networks	Information available at: www.va.gov VA National Call Center: 1-800-827-1000 And Veterans Health Administration Helpline: 1-877-222-VETS (8387)	Veterans Health Administration
Access to Patient Medical information	<ul> <li>My HealtheVet is VA's online personal health record system designed to help VA patients manage their healthcare records and notes from medical providers</li> </ul>	Information available at: https://www.myhealth.va.gov/index.html 1-877-327-0022	
Rural Veterans	<ul> <li>The VA Office of Rural Health helps rural Veterans access medical care through VA facilities</li> </ul>	Information available at: http://www.ruralhealth.va.gov	5
Burial and memorial Benefits Information	VA offers Veterans and their dependents:  Burial and honoring services, including gravesites and grave liners  Maintenance of national cemeteries  Headstones, markers, and presidential memorial certificates	Information available at: www.cem.va.gov  https://www.ebenefits.va.gov/  National Call Center: 1-800- 827-1000	National Cemetery Administration
Whistleblower Complaints	<ul> <li>The Office of Inspector General Hotline receives, screens, and refers complaints within VA</li> <li>Cases are accepted on a select basis based on the most potential risk to veterans, VA programs, and operations</li> </ul>	Reporting information available at: www.va.gov/oig 1-800-488-8244 vaoighotline@va.gov	
Support Services for VA Employees	<ul> <li>The Employee Assistance Program helps employees manage personal issues in a confidential manner</li> <li>Local Union representatives are available to provide additional information</li> </ul>	EAP Information available at: 1-202-461-5931  Union information available at: http://www.va.gov/LMR/laborunions.asp	VA Centr
Veteran (Vet) Center information	Vet Centers provide:     Individual and Group Counseling     Discharge Upgrade Information     Community, Social Service and Medical Referrals     Employee Assistance Referrals     VA Benefits Assistance Referrals	Information available at: 1-877-WAR-VETS	al Office and
Claims Appeal Process information	<ul> <li>A Veteran or dependent/caregiver has a full year to appeal a denied claim regarding any benefit offered by VA - disability, healthcare, or burial related</li> <li>To appeal, Veterans must file a Notice of Disagreement (NOD) with the Administration that denied the benefit</li> <li>The appeals process has many stages, and most of the appeals processing and resolutions take place in the Administration that made the initial claims decision.</li> <li>If Veterans or dependents/caregivers are not satisfied with the appeals decision/statement of the case, they may continue to pursue their appeal before the Board of Veterans' Appeals</li> </ul>	Information available at: http://www.bva.va.gov/How_Do_I_Appeal.asp 1-800-923-8387	Office and Special Offices
VA Organizational Structure	Information on VA's organizational structure and Administrations	www.va.gov	





**Broome County Office for Aging** invites all veterans to a special luncheon on

# Wednesday, November 4, 2015

(Thursday, November 5 in Deposit)

to honor your service to our country

Lunch served around noon

Menu includes roast pork with gravy, mashed potatoes, traditional blend vegetables, dinner roll, apple cobbler and beverage.

All veterans receive a complimentary lunch!

Please reserve your meal by noon on Tuesday, November 3, by calling the senior center of your choice or 778-2298.

# Participating Senior Centers

Broome West: Endwell 785-3427

Deposit: 467-3953

Eastern Broome: Harpursville 693-2069 Oak Street: Binghamton 724-1220

North Shore Towers: Binghamton 772-6214

Northern Broome: Whitney Point 692-3405

First Ward: Binghamton 729-6214

Johnson City: 797-1149

Vestal: 754-9596

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# **Graduating Seniors Recognized for Commitment to Serving Our Country**

The Conklin Kiwanis Club and Our Community Salutes honored 53 graduating high school seniors who will be entering the military. It's the third year of "The First to Say Thank You" event, this year held at Windsor high school. The 51 students represent schools in Southern Tier Recruiting District. Each student was recognized, given a medal, and received information on what to expect in basic training and more.

Speakers at the ceremony included Broome County Executive Debbie Preston, Windsor Superintendent Jason Andrews and Col. Ben Margolius-- president of the New York Council for Military Officers Association of America (MOAA).

Statistics show that less than 1 percent of eligible high school graduates elect to join the military upon graduating high school.

Those honored include:

#### **Allynwood Academy**

Mario Nacinovich, U.S. Air Force

#### **Binghamton**

Colin C. Button, U.S. Marines Heather R. Roberts, U.S. Marines Kaylee Scott, U.S. Army

#### Candor

Owen Garlough, U.S. Army

#### **Chenango Forks**

Sara Clark, U.S. Army Tyler Denny, U.S. Marines Bronx Gibson, U.S. Army Zachariah T. Jeavons, U.S. Marines Jonah Sterling, U.S. Air Force

#### **Chenango Valley**

Logan McDonald, U.S. Army

#### Chittenango

Jack Wandersee, U.S. Air Force

#### Cortland

Noah E. Birdsall, U.S. Marines Thomas L. Foster, U.S. Marines Nikolmi Tubbs, U.S. Navy

#### **Deposit**

Connor Plue, U.S. Army Devon Santamaria, U.S. Air Force Evaughn Stevens, U.S. Army

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# **CALL US IN TIMES OF CRISIS**

When emotional issues reach a crisis point, it's time to call the Veterans Crisis Line for support. Sometimes, a crisis may involve signs of suicide such as: hopelessness, anxiety, agitation, rage, anger, feeling as if there is no reason to live, engaging in risky activity without thinking, increased drug or alcohol abuse, and withdrawal from family and friends.

If you know a Veteran who is experiencing a crisis, call the Veterans Crisis Line immediately. You are not alone.



• • • Confidential chat at VeteransCrisisLine.net or text to 838255 • • •

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### **Veterans of Distinction** Continued from Page 1

theater. He is a member of American Legion Post 80. Mr. Bussom was given his certificate by Legislator Mark Whalen.

**David Youngs**, who served in the United States Navy for 13 years and the United States National Guard for 14 years. He is a member of the Southern Tier Veterans Support Group. He was presented with his certificate by Legislator Daniel J. Reynolds.



Legislative Chairman Jerry Marinich (left) discusses Veterans issues with Robert Gardner of American Legion Post 974 (right).

**Jason Davis**, who served for nine years in the United States Army including during Operation Iraqi Freedom. He is a member of the Southern Tier Veterans Support Group; and is currently the Office Manager for the Binghamton Veterans Center. Mr. Davis was given his certificate by Legislator Jason Shaw.

**Thomas Ryan III**, who served in the United States Army for four years, and was stationed in Germany. He is also a member of American Legion Post 80, and has held numerous positions within the Broome County American Legion. Mr. Ryan was presented with his certificate by Legislator Mark Whalen.

**Joseph Irons**, who served for 12 years in the United States Army. He served in both the Vietnam War and Operation Desert Shield. He is a member of American Legion Post 1700, and has held numerous positions within the Broome County American Legion. He was given his certificate by Legislator Matthew Pasquale.

**Stephen J. Smith**, who served in the United States Army for four years. He served in the Vietnam War, and is a member of American Legion Post 758. Mr. Smith was presented his certificate by Legislator Ron Heebner.

**Ralph DeMario**, who served for six years in the United States Merchant Marine. He was involved with the Korean War Veterans of the Southern Tier. His widow, Patricia DeMario, was given his certificate by Legislator Daniel J. Reynolds.

**Tim Lorson** served in the United States Army for six years. He served in Germany, and is a member of American Legion Post 89. He was presented with his certificate by Legislator Kim Myers.

**John "Jack" McAuliffe** served in the United States Marine Corps. He served in the Korean War and the Vietnam War. He is a member of The Marine Corps League, American Legion Post 80, the Korean War Veterans of The Southern Tier and Broome County Veterans Memorial Association. Mr. McAuliffe was given his certificate by Legislator Michael Sopchak.

**Donald "Dutch" Magill** served for four years in the United States Army. He served in Vietnam and was awarded the Purple Heart. He is a member of the Military Officers Association of American, Vietnam Helicopter Pilot Association, Veterans of Foreign Wars, Disabled American Veterans, Military Order of the Purple Heart, and American Legion Post 1390. Mr. Magill was presented his certificate by Legislator Ronald Keibel.

Lastly, **Wayne Oakley** served in the United States Navy for four years. He served aboard both the USS Cone and the USS Garcia. He is a member and past Commander of VFW Post 47. He was given his certificate by Legislator Mark Whalen.

The Broome County Legislature appreciates the sacrifices made by our Veterans to protect the freedoms that all Americans enjoy. If you know someone who you would like to nominate to be a 2016 Veteran of Distinction, please contact your local Veterans' organization.

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# Graduating Seniors Recognized Continued from Page 4

#### **Dryden**

Samuel L, Park, U.S. Marines

#### **Hamilton**

Kevin Desha, U.S. Army

#### **Harpursville**

Peter Mutz, U.S. Army

#### **Jamesville-Dewitt**

Samuel Rigney, U.S. Air Force

#### **Johnson City**

Timothy Himko, U.S. Army

#### Lansing

Jason Kilts, NYS Army National Guard Matthew Pettigrew, U.S. Navy

#### **Maine-Endwell**

Johnathan Carlsson, U.S. Army Dane Saunders, U.S. Navy Crystal Tripp, U.S. Army

#### Newark Valley

Kristopher K. Card, U.S. Marines Tristan Richard, U.S. Air Force Jasmine Rosenberger, U.S. Army Damion M. Wilcox, U.S. Marines

#### Newfield

Matthew Bowers, U.S. Air Force

#### O'Neill

Trevor Zandt, U.S. Army

#### Susquehanna Valley

Elizabeth M. Wiggins, U.S. Marines

#### Tioga Central

Bradley Jump, U.S. Army

Matthew Jump, U.S. Army Reserve

#### **Union-Endicott**

Tyler Miles, NYS Army National Guard Michael C. Torres, U.S. Marines

#### **Vestal**

Dylan Hunt, U.S. Army Jacob Love, U.S. Army Sean Patterson, U.S. Army

#### **Whitney Point**

Sheldan M. Clute, U.S. Marines Joseph M. Damico, U.S. Marines Maria E. Dewey, U.S. Marines Zachary T. Shearer, U.S. Marines

#### Windsor

Jordan Abbott, NYS Army National Guard Jonathan Bullock, U. S. Navy Elijah R. Decker, U.S. Marines Tyler J. Frear, U.S. Marines Tyreik J. Pryor, U.S. Marines Devin Seeley, NYS Army National Guard Matthew Vroman, NYS Army National Guard

# Upcoming Veteran's Day Events - Wednesday, November 11, 2015

10:00 AM Ceremony at Veteran's Memorial, located on the grounds of SUNY Broome

11:00 AM Ceremony at the Spanish American War Monument,

Washington Street Bridge, Binghamton

11:00 AM Ceremony at American Legion Post 974, 119th St., Whitney Point

11:11 AM Ceremony at Endicott Memorial (across from police station),

Main Street, Endicott

12:00 PM Vestal Veteran's Day Ceremony (gazebo at 4 corners) Front Street, Vestal

2:00 PM Binghamton Veteran's Day Parade, Downtown Binghamton 7:00 PM Endicott Veteran's Day Parade, Washington Ave., Endicott

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The Returning Warrior 10-Miler is a project of the Broome County STOP-DWI Program and is in support of the Southern Tier Veterans Support Group (STVSG) held to heighten awareness about service member's transition from the dangers of warzone driving to the new risks they face on our public highways here at home. Motor vehicle crashes have quickly become the leading cause of death among veterans in the early years after returning from deployment according to the Veterans Administration. The Returning Warrior Study released in 2012 by USAA indicates a 13 percent increase in at-fault accidents for troops within the first six months of returning from deployments. This number increases as the number of deployments increase and the age of the veteran decreases.

#### RACE DETAILS:

The Returning Warrior 10-Miler is made up of three events, each held within scenic Otsiningo Park on Binghamton's North Side. For ambitious runners, the main event will be the 10-Miler which consists of 2 laps from the main park to Otsiningo North and back. There will also be a 5-mile race for those who still want to support the cause but may not be ready for the full 10 miles. A kids run will also follow the completion of the longer races. We encourage participants of all abilities and regardless of military status. Everyone knows someone who has served or who has been affected by a traffic collision and we want everyone involved. If you don't want to run, that's fine too. We encourage people to get out and have fun by walking or even road marching with your buddies. There are discounts for team signups as well as for veterans. Details are on the registration page at www.bcstopdwi.com

#### TRAFFIC SAFETY CHALLENGES:

Returning veterans face a number of challenges when they arrive home, from reintegrating into their "normal" lives at home or work to trying to shake the idea that the Toyota Corolla in the next lane is trying to blow them up. Two factors that impact driving safety are "carryover" driving behaviors and impaired driving resulting from alcohol or drug abuse and medications for multiple chronic conditions.

#### CARRYOVER DRIVING TECHNIQUES

Driving techniques that were potentially lifesaving during a deployment can become deadly on civilian roadways. A reluctance to stop or driving at excessive speeds combined with hyper-vigilance of roadside elements is a perfect storm for a potentially deadly collision. Returning veterans report being told they drive dangerously. The majority reported feeling anxious when other cars approached quickly, boxed them in on a road or just driving in general. Comparatively, zero reported feeling anxious when simply driving prior to deployments.

#### IMPAIRED DRIVING

While the Returning Warrior study did not specifically examine causes of the increase in crashes, case studies on passive suicides committed by veterans show that a variety of factors contribute to this. These factors can include Post Traumatic Stress Disorder (PTSD),

Traumatic Brain Injuries (TBI), alcohol and/or drug abuse which may include multiple medications for chronic illnesses. A combination of all these factors has also shown to contribute to these passive suicides by creating a dangerous synergistic effect. Side effects such as poor judgment, spatial disorientation, and physical reaction impairment can lead to crashes, serious injuries or fatalities when driving.

#### **RESOURCES:**

If you are a veteran or know a veteran struggling with a chronic condition such as PTSD, TBI, substance abuse, safe driving issues, or trouble adjusting in general and would like to learn more about what is available, please consider contacting the following agencies:

#### **BINGHAMTON VET CENTER**

The Vet Center serves eligible veterans and their families by providing an excellent continuum of quality care that adds value for the veteran, their family, and the community. This care includes quality counseling, community education, outreach to special populations, the brokering of services with community agencies, and provides a key link between the veteran and other services in the U.S. Department of Veterans Affairs.

Address: 53 Chenango Street, Binghamton, NY 13901

Phone: 607-722-2393

#### SOUTHERN TIER VETERANS SUPPORT GROUP

The mission of the Southern Tier Veterans Support Group (STVSG) is to provide a network of resources for our local veterans, service members and their families. We will strive to educate the community on their needs and partner with other organizations so we can offer a broad range of services and assistance to enhance their physical, emotional and economic well-being.

Address: P.O. Box 1201, Vestal, NY 13851 Phone: 607-205-8332 Website: info@stvsg.org

# **Support for Caregivers**

Office for Aging



The Caregiver Services staff of the Office for Aging help caregivers get the information and assistance they need whether it is the practical solutions to daily problems or dealing with the emotional demands of caregiving.

Services to caregivers include:

- Private consultations with an experienced staff member
- Educational presentations on common caregiver issues like legal matters, wandering, and many other topics.
- Discussion groups for caregivers to share with—and learn from—other caregivers
- Caregiver Resource Center which includes written material on many topics of interest
- Referrals to services available in our community
- A regular newsletter which lists upcoming presentations and covers caregiving issues

The Office for Aging also gives caregivers a break by providing a safe place for their loved ones to spend the day. Our Yesteryears Adult Day Program provides a structured environment with social and recreational opportunities for people who are socially isolated, physically frail or suffering from short-term memory loss. For more information on any of these services, please call 778-2411.

For information and assistance regarding long term services and supports call NY Connects at 607-778-2278



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